

## Parking Staff Named Civilians of the Month

Parking is a critical issue in Surfside and Parking Operations Manager Elinor Joseph and Parking Enforcement Officers Alain Acosta, Josue Castro, Willie Perez and Hans Smith perform their work in an outstanding manner to ensure parking laws are obeyed by the public. The group manages six municipal parking lots, 37 multi-space pay stations and several electronic single space meters. The Enforcement Officers issue approximately 1,000 parking citations per month and display great professional demeanor in what can be difficult situations.

Parking Operations Manager Joseph and his staff have played a role in the pay-by-phone system implementation, business parking permit program, the valet vendor program, the Town overnight parking program and the upgraded pay stations.



(L-R) Lt. John Bambis, Hans Smith, Josue Castro, Elinor Joseph, Willie Perez, Alain Acosta, Chief Allen.

The Parking Enforcement Officers and the Operations Manager have shown a strong work ethic and high customer service levels. They have been professional, respectful to all and have been able to resolve all work related challenges and projects. Congratulations for being named Civilians of the Month.

## National Public Safety Telecommunications Week

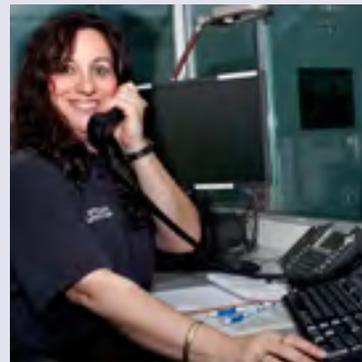
National Public Safety Telecommunications Week was April 9-15, honoring the men and women who answer emergency calls, dispatch emergency professionals and equipment and rendering life-saving assistance to citizens.

At the Surfside Police Department, the dedicated communications operators are Susie Sperbeck, Tameka Burnell, Peter Filiberto and Jorge Villar. Chief David Allen, the command staff and the Department honor their service to law enforcement and are grateful for all they do every day.

When someone calls 911, or the non-emergency number for the police department, it is a Telecommunicator/Communications Operator who is the first point of contact in a crisis. Their judgment and professionalism results in the necessary emergency response. Through their direct interventions, they save countless lives, reduce the potential for

increased injuries and ease the suffering of victims. Dispatchers maintaining a professional demeanor that ensures service is maintained at a high standard, even under difficult circumstances.

### COMMUNICATIONS SUPERVISOR RECOGNIZED FOR 20 YEARS OF SERVICE



Communications Supervisor Susie Sperbeck completed her 20th year of service with the Surfside Police Department in April. She has been Supervisor since 2007. We thank and commend her for her dedication and service. Congratulations!

## RESIDENTS AND VISITORS INVITED TO MONTHLY BIKE RIDE & COFFEE WITH THE COPS

The Surfside Police Department offers residents two monthly events that provide community information in a casual and enjoyable setting. **Bike with the Chief of Police** includes a ride through the community with Chief Allen and Police Staff. The next ride will be on



Wednesday, May 31. Meet at Town Hall at 5 p.m. **Coffee with the Cops** is an initiative with the Starbucks on Harding Avenue in which residents, businesses and visitors can meet with the Police Chief and his staff to discuss community issues or provide feedback. The next Coffee with the Cops will be Tuesday, May 30 at 10 a.m. at Starbucks.