## RESOLUTION NO. 19 - 2594

A RESOLUTION OF THE TOWN COMMISSION OF THE TOWN OF SURFSIDE, FLORIDA, APPROVING THE PURCHASE OF AN EXTENDED HARDWARE AND SOFTWARE WARRANTY AND SUPPORT AND MAINTENANCE SERVICES FROM HARRINGTON RESOURCES, INC. D/B/A PARKER SYSTEMS FOR THE PARKING PAY STATIONS IN USE IN THE TOWN OF SURFSIDE; AUTHORIZING THE EXPENDITURE OF FUNDS IN THE AMOUNT OF \$47,036.00 FROM THE PARKING FUND; AUTHORIZING THE TOWN MANAGER TO ENTER INTO ANY AGREEMENTS FOR SUCH PURCHASE; PROVIDING FOR IMPLEMENTATION; AND PROVIDING FOR AN EFFECTIVE DATE.

WHEREAS, on November 9, 2016, the Town of Surfside ("Town") entered into an Agreement with Harrington Resources, Inc. D/B/A Parker Systems ("Provider") to upgrade and replace all parking pay stations within the Town with the latest technology models, which Agreement included an initial warranty; and

WHEREAS, the Town is seeking to purchase an extended hardware and software warranty and support and maintenance services from Provider for its existing parking pay stations ("Warranty") for a period of one year at a cost of \$47,036.00, as set forth in the Invoice attached hereto as Exhibit "A"; and

**WHEREAS**, Provider has agreed to provide the Warranty in accordance with the Warranty Data Sheet attached hereto as Exhibit "B"; and

WHEREAS, it is in the best interest of the Town and proper maintenance of the parking pay stations to approve and authorize the purchase of the Warranty and expenditure of funds in the amount of \$47,036.00 from the Parking Fund.

# NOW THEREFORE, BE IT RESOLVED BY THE TOWN COMMISSION OF THE TOWN OF SURFSIDE, FLORIDA, AS FOLLOWS:

<u>Section 1.</u> <u>Recitals.</u> The above and foregoing recitals are true and correct and are incorporated herein by reference.

Section 2. Authorization to Purchase Warranty and Approval to Expend Funds. The purchase of the Warranty is hereby approved and the Town Manager is authorized to expend the amount of \$47,036.00 for the purchase of the Warranty from the Parking Fund. The Town Manager is further authorized to enter into any agreements with the Provider for purchase and/or implementation of the Warranty.

<u>Section 3.</u> <u>Implementation.</u> The Town Manager is hereby authorized to take any and all action necessary to implement the purchase of the Warranty and the purposes of this Resolution.

Section 4. Effective Date. This Resolution shall become effective immediately upon adoption.

## PASSED AND ADOPTED this 11th day of June, 2019.

Motion by:	Vice Mayor Gieldiensky	,
Second by:	Commissioner Kantkin.	

### FINAL VOTE ON ADOPTION

Commissioner Barry Cohen
Commissioner Michael Karukin
Commissioner Tina Paul
Vice Mayor Daniel Gielchinsky
Mayor Daniel Dietch

Daniel Dietch, Mayor

ATTEST:

Sandra Novoa, MMC Town Clerk

APPROVED AS TO FORM AND

LEGAL SUFFICIENCY FOR THE TOWN OF SURFSIDE ONLY:

Weiss Serota Helfman Cole & Bierman, P.L.

Town Attorney







## Protecting Your Pay Station Investment

Digital Payment Technologies (DPT) stands behind its products with a comprehensive warranty, software update, and technical support program. You can enjoy peace of mind knowing that your investment is protected should anything go amiss. Should you have any technical issues, DPT's expert technical support team is there to support you. You will also benefit from new features as they are delivered, since software updates are included with your warranty.

DPT covers all of its pay station products with a one-year standard warranty\*, which is included in the purchase price. The warranty includes the following features:

- 1-year return warranty for pay station parts
- 30-day warranty on batteries, locks and keys
- 1-year warranty on spare parts
- 1-year free one-way shipping on replacement
- · 2-day expedited shipping, during business days, of replacement parts
- 1 year of expert technical support
- 1 year of software updates

#### **Expert Technical Support**

DPT's expert technical support team is available to support your pay station and parking operations, with one year of included support:

- Access to 24 x 7 technical support
- 1-year free telephone and e-mail support\*
- 1-year discounted pricing on after-hours software telephone and e-mail support

#### Software Updates

Make sure you get the most out of your pay station by keeping your software up-to-date. DPT includes one year of software updates with each pay station purchase, ensuring you have access to the latest features and defect fixes in order to improve consumer service, make your operation more efficient, and increase revenue.



#### **Extended Warranty**

You can protect your pay station investment by purchasing an extended warranty\* that covers pay station parts (excluding batteries), spare parts, software updates, and technical support under the terms described here. Extended warranties can be purchased on an annual basis and are a great way to avoid unforeseen expense and downtime. If a full warranty is not required, it is also possible to purchase only software updates and telephone support.

#### \* Refer to your warranty agreement for complete details

#### **Full Extended Warranty**

- Same features as standard warranty
- Includes software updates and technical support
- Purchased annually

#### Software Updates and Support Only

- · Access to expert technical support
- · Receive software updates
- Purchased annually





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