



TOWN MANAGER'S REPORT MAY 2018

COMMUNITY PROGRAMS / INITIATIVES / ENHANCEMENTS

- I. SEE CLICK FIX REPORT – See Attachment “A”**
- II. SOCIAL MEDIA REPORT – See Attachment “B”**
- III. LIFEGUARD TOWER UPDATE**

On March 5th, 2018 the Parks and Recreation staff identified that the ramp on the lifeguard tower had collapsed overnight due to the extreme beach conditions (hightides and beach erosion) caused by a Nor'easter and prior damage from Hurricane Irma. The tower was condemned on March 5th, 2018. A short-term solution was to place on the beach a temporary pool metal lifeguard stand. Staff began the search for lifeguard towers available for purchase from other municipalities. After an extensive search, it was concluded that the Town of Surfside Public Works would start the construction of a smaller temporary tower on April 7th, 2018 that would meet the immediate needs of the Parks and Recreation lifeguard operations on the beach. The estimated timeframe for this tower completion will be the first week of May. Due to the high tides and beach erosion the temporary tower will be located in the dune just north of the original tower placement. This tower will be moved to the original tower location once the beach erosion is under control and the beach area is leveled. The placement of this tower was approved by Florida Department of Environmental Protection for both the original and the temporary locations.

IV. DEVELOPMENT APPLICATIONS STATUS

A. 9116 Harding – The property has recently been sold and the new owner has added two properties. The revised site will include pools and an amenity building for the four units. Design Review Group (“DRG”) meeting was held on December 7, 2017 and will be scheduled for an upcoming Development Impact Committee (“DIC”) meeting. A Planning and Zoning Board meeting will be scheduled.

B. 8851 Harding – The applicant has resubmitted plans for a 28 unit development. The DIC meeting was held on March 26, 2018. A Planning and Zoning Board meeting will be scheduled.

C. 8995 Collins – A site plan was submitted on May 19, 2017. A DRG meeting was held on June 19, 2017. The applicant submitted the revised drawings and a second DRG meeting was held on August 24, 2017. Revisions were required and a third DRG meeting was held on September 28, 2017. The DIC meeting was held on November 16, 2017. The application was heard at the February 22, 2018 Planning and Zoning Board meeting where it was deferred. It was heard on the April 26, 2018 Planning and Zoning Board meeting where it was deferred to the May 31, 2018 meeting to allow the applicant to revise their traffic analysis.

V. TOWN DEPARTMENTS

Code Compliance Division

A. Code Violation Cases: As of April 26, 2018, the total number of active, open cases being managed is 203; of these cases, 97 cases are still under investigation and are working towards compliance; 6 cases are on-hold; 27 are in the Special Master hearing queue; 13 cases are in post-Special Magistrate action status; and 60 cases have been issued liens and remain unpaid. Properties with unpaid liens are sent reminder letters on a quarterly basis.

B. Collected Civil Penalty Fines: Unresolved code compliance cases accrue fines until the code violation is resolved. After the violation is abated, then the property owners are notified to remit the fine amount due. In many cases, the fine amount is either paid, resolved via a settlement agreement, or referred to the Town's Special Master for a hearing and ruling on the fine amount due.

The following is a summary by fiscal year of the fine amounts collected:

- FY 17/18: 50 cases have paid/settled through April 26, 2018 for a total collection of \$16,313.
- FY 16/17: 117 cases have paid/settled through September 25, 2017 for a total collection of \$40,842
- FY 15/16: 152 cases paid/settled for a total of \$137,282

Finance Department


A. Monthly Budget to Actual Summary as of March 31, 2018 – See Attachment “C”

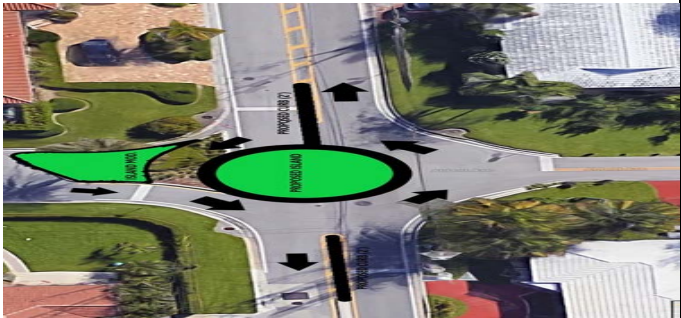
Police Department***A. April 2018 Significant Incidents/Arrests:***

- Occupied Residential Burglary - 04/06/2018 between 1730 - 1900 hours: 9400 block of Carlyle Avenue. The subject stole a wallet and jewelry from an unlocked residence while the victims were home. This case is currently under investigation.
- Leaving Scene of Crash involving Injury & Driving with a Suspended License w/knowledge Arrest - 04/11/2018 at 1400 hours: 94th Street and Collins Avenue. The subject was arrested and found to be in possession of a large amount of narcotics.
- Special Incident - 04/11/2018 at 2108 hours: 9300 - 9400 block of Bay Drive - Waterway An officer located a dog in distress in the intercoastal water and pulled the dog out of the water saving its life.
- Grand Theft - 04/16/2018 at 1215 hours: 9400 block of Harding Avenue. The subject stole a purse from a business and attempted to use the stolen credit cards. This case is currently under investigation.

B. Traffic Mitigation Program Status Report

Public safety is the number one priority for the Town of Surfside. Along with public safety, quality of life is a focus of the Town. One element that impacts both public safety and quality of life is traffic. Traffic has increased significantly in recent years on Collins Avenue and Harding Avenue regionally as well as locally in Surfside. These roadways are major north/south thoroughfares for vehicles to avoid I-95 and Biscayne Boulevard traffic congestion. Lane closures at developments in Surfside and neighboring jurisdictions add to this traffic overcrowding. Drivers have learned they can avoid the backup on Collins Avenue and Harding Avenue by traveling west into the residential neighborhoods. There are no sidewalks in the single-family home areas of Surfside and with many families and children who play, walk and bike on the streets, traffic mitigation strategies are continuous for the Town Commission and Staff in our goal to keep Surfside safe and enjoyable. In order to accomplish our goals Staff works in partnership with the State of Florida Department of Transportation and Miami-Dade County authorities who have jurisdiction over the roads in Surfside. The following chart illustrates and tracks the progress of this ongoing effort.

#	Timeframe	Initiatives	Status	Update(s)
1	Short Term (0 – 6 months)	<p>95th Street & Harding Avenue (westbound), left Turn lane added.</p> <p>300 block of 95th Street (eastbound), right turn lane added.</p>	Closed	<p>On 04-27-2017, the traffic lanes in the 200 block of 95th Street, between Collins Avenue and Harding Avenue were modified to improve the traffic flow. New lane pavement markers delineate the new vehicular traffic flow for westbound traffic on 95th Street approaching Harding Avenue. The pavement markings allow vehicles to travel in two lanes west of the alleyway with one lane designated for travel westbound only on 95th Street across Harding Avenue, and the other lane designated as a left turn only lane for vehicles turning southbound onto Harding Avenue. Three parking spaces on the North East side of 95th Street & Harding Avenue have been eliminated to allow for a westbound travel lane.</p> <p>As of 08-22-2017, the traffic flow in the 300 block of 95th Street, between Abbott Avenue and Harding Avenue, has been altered. The new lane pavement markers delineate the new vehicular traffic flow for eastbound traffic on 95th Street approaching Harding Avenue. The pavement markings allow vehicles to travel in two lanes east of the alleyway with one lane designated for travel eastbound only on 95th Street across Harding Avenue, and the other lane designated as a right turn only lane for vehicles turning southbound onto Harding Avenue. The loading zone at this location has been eliminated to allow for a right turn only lane. Please refer to the traffic diagram below.</p> 
2		New Stop Signs at all intersections west of Harding Avenue	Closed	<p>Public Works installed stop signs at the following locations:</p> <ul style="list-style-type: none"> • 89th Street & Byron Avenue (east-west) • 90th Street & Abbott Avenue (east-west) • 90th Street & Carlyle Avenue (east-west)

				<ul style="list-style-type: none"> • 92nd Street & Abbott Avenue (east-west) • 92nd Street & Carlyle Avenue (east-west)
3		New Stop Bar Reflectors	Closed	Installed
4		New Speed Bumps	Closed	<p>New speed bumps have been installed at the following locations:</p> <ul style="list-style-type: none"> • 8900 block of Abbott Avenue • 9100 block of Abbott Avenue • 9300 block of Abbott Avenue • 9500 block of Byron Avenue (second speed bump)
5		Revisit Street Closure 94 th Street/Abbott Avenue	Closed	Town Commission approved a motion against revisiting this item.
6		New Street Closure Byron Avenue (northbound) at 88 th Street	In progress	<p>Requires study, Miami-Dade County and Miami Beach approval. Pending meetings / agreements.</p> <p>On 11-29-17, Town Manager, Chief Allen and PW Director Randy Stokes attended a meeting with Miami-Dade County and City of Miami Beach administration regarding the closure of northbound traffic at 88th Street and Byron Avenue.</p> <p>The above meeting resulted in a plan to add curbing to the 88th Street median extending it to Abbott Avenue. The result will prohibit drivers from executing illegal U turns disrupting the traffic flow and area residents which has been a continuous problem.</p> <p>The following traffic modification Project has been developed to improve the traffic flow at 88th Street and Abbott Avenue.</p>  <p>Public Works completed the installation of the pictured vehicular traffic pattern at 88th Street & Abbott Avenue. On March 12, 2018, a 60-day testing period will begin before final approval.</p>

				<p>The 60-day trial period before final approval continues. There have been no traffic accidents reported and no matters of concern have been brought to the attention of the Police Department.</p> <p><u>This item will be brought before the Town Commission at the May Commission Meeting for final approval.</u></p>
7		Loop Detector Installation	In progress	<p>CGA was authorized to move forward with the preparation of the bid documents for the traffic loops at three signalized intersections along Harding Avenue. CGA will need to provide updated scope of services and fee in order to provide traffic counts and traffic analysis at subject intersections (before and after traffic analysis) per commission request at 05/09/17 meeting. The east Stop Bar at 93 Street & Harding Avenue will be moved back.</p> <p>On August 8, 2017, CGA submitted their additional service agreement for completing the before and after traffic analysis at the signalized intersections along Harding Avenue that new traffic loops are being installed. At the Commission meeting where the Post Design Services contract was approved, the Mayor and Commission asked if CGA could do a before and after analysis in order to evaluate the change in traffic operations at these subject intersections. The traffic counts are currently scheduled for the 29th, 30th or 31st of August (second week of regular school).</p> <p>Loop detectors have been approved for Harding Avenue at 88th, 93rd and 94th Streets.</p> <p>On November 3, 2017, CGA submitted for review and approval Work Authorization No. 106 for Surfside Traffic Signal Modification – Traffic Analysis. The scope of the project includes Pre – Post Construction Analysis of four intersections on Harding Avenue at 88th, 93rd, 94th and 95th Streets. Total cost not to exceed \$14,200.62.</p> <p>On January 29, 2018, a Traffic Signal Modification Mandatory Pre-Bid Opening was held at 10:30 a.m. The Assistant Town Manager, CGA, Public Works and Police Department representatives attended. No bidders attended.</p> <p>On March 8, 2018, a Traffic Signal Modification Mandatory Pre-Bid Opening was held at 2:00 p.m. The Town has received two bids. The Public Works Department and CGA are evaluating the bids. Once the bids are evaluated and ranked, Town staff will present their recommendation for final bid selection and award to the Town Commission.</p>

				<p><u>In a letter dated April 16, 2018, reference Town of Surfside Traffic Signal Modifications ITB No. 2018-01 and CGA Project No. 15-8083, CGA Director of Construction Engineering, Robert McSweeney, provides an analysis of the two bids received for the Surfside Traffic Signal Modification Project and recommendation for award of Contract. Under Power Corp. was the apparent low bidder with a Base Bid of \$109,045.23. Upon review, they found the bid is complete and appropriate for the proposed work. In keeping with the Town to award a Contract to the most responsible and responsive bidder whose bid is in conformance with the Bidding Documents and is in the best interest of the Town, they recommend that the Town of Surfside award the contract for the referenced project to Under Power Corp.</u></p> <p><u>The item will be presented in the June Commission meeting.</u></p>
8		Install a centerline curb on 95 th Street between Abbott and Byron Avenues	Closed	Public Works installed delineators to deter trucks from traveling west on 95 th Street.
9		Eliminate Crosswalks on Collins (north) & Harding (south) Avenues	Closed	FDOT stated that eliminating crosswalks would hinder pedestrian travel and further study would be required before they can agree to that recommendation.
10		Create Vehicular Circulation Plans for New Construction Projects Minimize lane closures	Closed	MOT’s and circulation plans for new construction projects was a primary topic of discussion with FDOT and the surrounding jurisdictions representatives. A plan to improve the coordination of projects and to enhance communication by FDOT providing notice well in advance of all approved MOT’s to the three jurisdictions was agreed upon. The early notice system has shown an improvement.
11		Evaluate Sidewalk Options	Open	Town Commission approved a motion to continue to evaluate pedestrian safety options in Surfside.
12		Install traffic light at 96 th Street & Abbott Avenue Eliminate left hand turn at 96 th Street & Byron Avenue	Closed	<p>Town Manager Olmedillo, Chief Allen, Captain Yero and Randy Stokes, from the Town and Eric Czerniejewsky from CGA, spent a few hours with Ramon Sierra, FDOT District 6. Several simulations were run, and the result is that the back-up traffic in the east bound direction made congestion worse on 96th Street. This will not allow the vehicles turning right from Byron to move, causing a longer back-up on Byron and creating additional congestion on Harding and Collins.</p> <p>FDOT will not eliminate the left turn at 96 Street & Byron Avenue.</p>

13		Install a crosswalk at 90 th Street & Harding Avenue (north side)	Open	<p>FDOT agreed to reconsider installing a traffic signal at the location, pending study (count). The Town installed traffic delineators designed to allow a left turn only onto Harding Avenue, preventing vehicles from traveling westbound across the intersection.</p> <p><u>The 200 block of 90th Street has been converted to one-way traffic eastbound only. This new traffic pattern has eliminated the hazard of vehicles traveling west across Harding Avenue at 90th Street where a curve hindered line of sight for drivers.</u></p>
14		<p>Send demand letters to mapping companies</p> <p>Waze – Free Community-based GPS, Maps & Traffic Navigation App</p>	Closed	<p>The Town became a Participating Member of the Connected Citizens Program. This is the Town's effort to address in real-time reported accidents and improve navigation throughout the Town.</p>
15	Intermediate Term (7 – 18 months)	Create One-Way Streets 88 th , 89 th , 90 th and 91 st Street between Collins & Harding Avenues	Closed	<p>A Town meeting was held July 18th, 2017, to present a new traffic pattern plan making 89th Street one-way only for westbound vehicular traffic from Collins Avenue to Hawthorne Avenue and 90th Street one-way only for eastbound vehicular traffic from Bay Drive to Collins Avenue.</p> <p>The Town Commission approved to conduct a test of a new streetscape design on 89th and 90th Streets, between Harding and Hawthorne. The test consists of creating a safe pedestrian path and a green area in what is currently the paved area of those streets. Because width of the street will be narrowed during the test, the streets will be changed to a one-way system, with 89th Street traffic moving from east to west and 90th Street traffic moving from west to east. The streets will be marked with paint to designate the pedestrian area as well as the green/parking area. The test is scheduled to begin in early December and run for a period of 60 days. At the end of the test period, staff will present a report to the Town Commission.</p> <p>The new streetscape testing was initiated December 14, 2018. The testing has gone smoothly with no incidents to report thus far. A main focus has been directed toward providing information, answering questions and educating residents and all who travel the area on the details and goals of the project.</p> <p>At the February 13th, 2018 Town Commission Meeting, the Town Administration was granted time extension of sixty</p>

				<p>days to the One-Way Street Project in order to survey the streets for ADA compliance in the pedestrian lanes and to acquire more data on traffic counts.</p> <p>A One-Way Streets Town Hall Meeting was held on March 28th, 2018.</p> <p>Notifications for the March 28th One-Way Streets Town Hall Meeting have been distributed via the following channels:</p> <ul style="list-style-type: none"> • Publicly Noticed Meetings and Agenda Packets (Town Commission & Planning & Zoning) • Letter mailed to residences on 89th and 90th streets for first meeting held in July (similar to planning & zoning notices) • Door hangers to residences on 89th and 90th streets • Posted notice at Publix and Starbucks • Multiple e-blasts • Website notices on the calendar and town news • Included in multiple gazette newsletters • Channel 93 • Nextdoor postings on the Town’s page • Delivery of meeting notices to residencies on 89th and 90th streets for second meeting held in March • Surveys on Nextdoor and SurveyMonkey <p>Town collected resident feedback through a number of these channels including emails and phone calls.</p> <p><u>At the April 10th, 2018 Town Commission Meeting, the Town Commission approved a motion to terminate the One-Way Street Project tested on 89th Street and 90th Street.</u></p> <p><u>On April 16th, 2018, Public Works returned the traffic pattern on 89th Street and 90th Street to two-way traffic west of Harding Avenue.</u></p> <p><u>The 200 block of 90th Street has been converted to one-way traffic eastbound only. This new traffic pattern has eliminated the hazard of vehicles traveling west across Harding Avenue at 90th Street where a curve hindered line of sight for drivers.</u></p>
16		Design 91 st Street Improvements Sidewalk, landscaping and buried utilities	Open	Pending design and engineering cost estimates.

17		Road closure of 95 th Street and Abbott Avenue	Closed	<p>On November 7, 2017, CGA submitted for review and approval Work Authorization No. 108 for Traffic Feasibility Study for Abbott Avenue and 95th Street. The project includes Traffic Analysis and Modeling of the road closure at 95th Street and Abbott Avenue. Total cost will not exceed \$20,149.58.</p> <p>On January 29, 2018, the Town Manager held a meeting with CGA Traffic Engineer Eric Czerniejewski, Asst. Town Manager Duncan Tavares, Public Works Director Randy Stokes and Captain Yero to review and discuss the Feasibility Study results.</p>
18	Long Term (19+ months)	Gate the area west of Harding Avenue and create a special taxing district.	Open	This item is provided here as a place holder.

#	Parking / Taxis	Update
1	<p>The Town of Surfside added 18 new single parking spaces and 2 loading zones in the streets that are east of Collins Avenue. These new parking spaces provide additional parking options for residents and visitors to our Town. The additional loading zones provide a safe location for trucks and other vehicles to deliver goods and services to residents.</p> <p>The total number of single parking spaces added is now 12.</p>	<p>The additional parking spaces are located in the following locations:</p> <ul style="list-style-type: none"> • 100 block of 88th Street (4 spaces) effective 06-01-2017 • 100 block of 90th Street (4 spaces) effective upon completion of on-going construction project • 100 block of 92nd Street (4 spaces) effective 06-01-2017 • 100 block of 96th Street (6 spaces) six single pay parking spaces were removed and the area was designated a Tow-Away Zone. <p>The additional loading zones are located in the following locations:</p> <ul style="list-style-type: none"> • 100 block of 89th Street - effective 06-01-2017 • 100 block of 94th Street - effective 06-01-2017
2	Taxi Cab Stands added and changed	<ul style="list-style-type: none"> • The Taxi Cab Stand at 94th Street & Collins Avenue was reduced from (4) vehicles to (2) vehicles. • 94th Street & Harding Avenue (across from Publix) will have a (2) vehicle Taxi Cab Stand. *One metered parking space has been added. • In the 200 block of 92nd Street (North side in front of the Marriott) one metered parking space was removed and replaced with a (1) vehicle Taxi Cab Stand. • A (2) vehicle Taxi Cab Stand has been added to the south side of the 200 block of Collins Avenue.

		<p>On 11-15-17, Chief Allen met with the management of the Azure Condominium regarding the taxi stand at 94th Street/Collins Avenue. They had no complaints regarding the location of the stand and were not aware of complaints or traffic concerns from residents of the condo. The taxis crossing Collins Avenue do not interfere with the exiting of cars from their building. The manager was happy that the stand was reduced from four to two taxis.</p> <p>One person has voiced opposition with the location of the taxi stand being across the street because it is unsightly and wants it moved.</p> <p>Chief Allen next met with the valet manager of the Grand Beach Hotel who said the two taxi stand is working out well and when a taxi is needed they signal for one from the stand. Chief Allen also met with the General Manager of the hotel regarding the concern and asked for one space for a taxi on the hotel property. The GM agreed. The space is just inside the garage and is now opened for taxi use.</p>
	<p>2018 Parking Permits for the 9400 and 9500 blocks of Byron Avenue</p>	<p>The 2018 Byron Avenue Parking Permits are only for residents and their guests on the 9400 & 9500 blocks of Byron Avenue. The application and the registration process instructions were included in the December 2017 Surfside Gazette. Residents must provide proof of residency and may obtain up to 3 permits per household. Only residents and their guests may park in these areas with the proper permit all other vehicles are subject to being issued a parking citation.</p>

C. National Police Appreciation Month

May is the month where the Nation celebrates Memorial Day and National Police Appreciation Month.

In 1962, President John F. Kennedy signed a proclamation which designated May 15th as Peace Officers Memorial Day and the week in which that date falls as Police Week. Currently, tens of thousands of law enforcement officers from around the world converge on Washington, DC to participate in a number of planned events which honor those that have paid the ultimate sacrifice. The Memorial Service began in 1982 as a gathering in Senate Park of approximately 120 survivors and supporters of law enforcement. Decades later, the event, more commonly known as National Police Week, has grown to a series of events which attracts thousands of survivors and law enforcement officers to our Nation's Capital each year.

Locally there are several events to honor the men and women of law enforcement.

The Law Enforcement Officers Memorial was established in 1980 to honor fallen officers from every police department and law enforcement agency within Miami-Dade County. In 2001, four

black granite walls were erected; etched with the names of the gallant men and women who died serving the citizens of their community.

All are welcome to attend to show your support for these men and women and honor their heroism and sacrifice by attending this years' service on May 3rd at 7:00 p.m. at Tropical Park.

The Eternal Blue Line Flag will be flown over Surfside Town Hall in the honor of the fallen officers for the month of May.

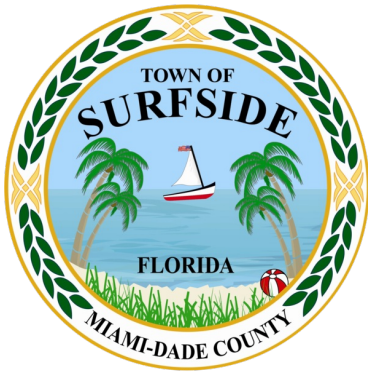
D. Police Events:

- The Police Officer Assistance Trust and the Law Enforcement Officers Under Authority Ministry hosted the 18th Annual Law Enforcement Officers Memorial Prayer Breakfast on May 1st at 8:30 a.m. at the Big Five Club in Miami. Sgt. Cruz attended and represented the Surfside Police Department.
- The Fellowship of Christian Peace Officers hosted Prayer with a Cop on May 3 from 12:00 p.m. to 2:00 p.m. Sgt. Cruz attended as the representative of the Surfside Police Department Honor Guard.
- The Miami-Dade Law Enforcement Officers Memorial Ceremony will be on May 3rd at 7:00 p.m. at Tropical Park. The Police Command Staff and Sgt. Cruz as the representative of the Surfside Police Department Honor Guard attended.
- The 2018 North Miami Annual Hurricane Tabletop exercise to discuss Lessons Learned from Hurricane Irma was held on May 4 from 10:00 a.m. to 12:00 p.m. in North Miami. Lt. Bambis attended.
- The 60th Annual Law Day Celebration is May 11 at 10:00 a.m. at the North Dade Justice Center. Captain Yero will attend.
- The Florida Highway Patrol will host the Northeast Community Traffic Safety Programs (CTST) multiagency traffic enforcement/education operation in support of the FDOT Drive Safe-Aggressive Driving Awareness Campaign on May 14th from 10:00 a.m. to 12:00 p.m. in Miami. Officer Lorente will attend.
- Surfside Police Officers will be assigned to assist the Miami Beach Police Department at their Memorial Day Air and Sea Show and Urban Weekend.
- The Police Command Staff and Honor Guard will attend the Annual Town of Surfside Memorial Day event on May 28 at 10:00 a.m. at Veterans' Park.
- The monthly Bike with the Chief is May 30 at Town Hall at 5:00 p.m.
- Coffee with the Cops is May 31 at Starbucks at 10:00 a.m.

Respectfully submitted:

by: _____

Guillermo Olmedillo, Town Manager



Town of Surfside, FL

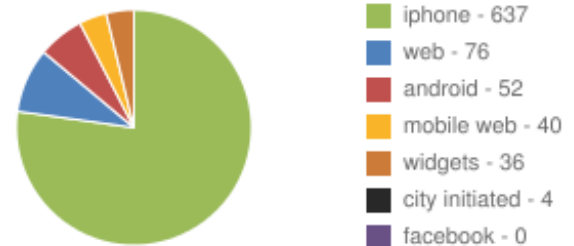
Between Jan 01, 2014 and Apr 24, 2018

845 requests were opened

841 requests were closed

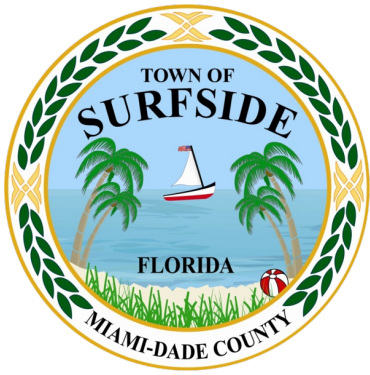
The average time to close was 29.1 days.

Requests by Source



REQUEST CATEGORY	OPENED	CLOSED	DAYS TO CLOSE
Other	204	203	24.0
Beach Issue	137	136	24.0
Parking Issue	85	84	3.6
Code Compliance (Violation)	94	94	40.0
Police (Safety Concern)	73	73	8.7
Code Compliance (Safety Concern)	57	57	47.2
Street lights (PW)	39	39	173.1
Utilities (Water/Sewer) (PW)	25	25	10.9
Construction Issues	25	25	14.0
Drainage/Flooding (PW)	17	16	24.0
Solid Waste (Residential) (PW)	15	15	36.0
Dog Stations (P & R)	13	13	5.3
Barking Dog	12	12	20.0
96 Street Park (P & R)	10	10	3.2
Surfside Dog Park (P & R)	8	8	1.1

Community Center (P & R)	7	7	0.1
Solid Waste (Commercial) (PW)	6	6	3.6
Pothole (PW)	5	5	31.7
Hawthorne Tot-Lot (P & R)	4	4	5.2
Beach Patrol	3	3	0.7
Dead Animal	3	3	21.0
Graffiti (PW)	3	3	25.2
Graffiti (in park) (P & R)	0	0	0.0
Veterans Park (P & R)	0	0	0.0



Town of Surfside, FL

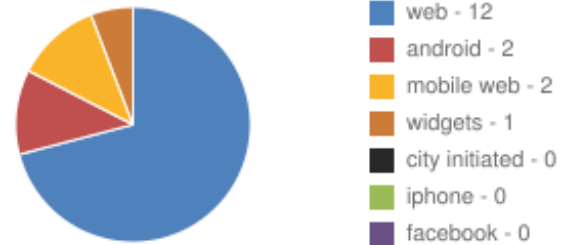
Between Apr 01, 2018 and Apr 24, 2018

17 requests were opened

15 requests were closed

The average time to close was 3.5 days.

Requests by Source



REQUEST CATEGORY	OPENED	CLOSED	DAYS TO CLOSE
Beach Issue	5	4	1.7
Parking Issue	3	3	8.7
Other	3	3	4.1
Code Compliance (Safety Concern)	2	2	2.2
Solid Waste (Commercial) (PW)	2	2	0.0
Construction Issues	1	1	2.9
Drainage/Flooding (PW)	1	0	0.0
96 Street Park (P & R)	0	0	0.0
Barking Dog	0	0	0.0
Beach Patrol	0	0	0.0
Code Compliance (Violation)	0	0	0.0
Community Center (P & R)	0	0	0.0
Dead Animal	0	0	0.0
Dog Stations (P & R)	0	0	0.0
Graffiti (in park) (P & R)	0	0	0.0
Graffiti (PW)	0	0	0.0

Hawthorne Tot-Lot (P & R)	0	0	0.0
Police (Safety Concern)	0	0	0.0
Pothole (PW)	0	0	0.0
Solid Waste (Residential) (PW)	0	0	0.0
Street lights (PW)	0	0	0.0
Surfside Dog Park (P & R)	0	0	0.0
Utilities (Water/Sewer) (PW)	0	0	0.0
Veterans Park (P & R)	0	0	0.0



TOWN OF SURFSIDE
MUNICIPAL BUILDING
9293 HARDING AVENUE
SURFSIDE, FLORIDA, 33154-3009
Telephone (305) 861-4863

TO: Town Commission

FROM: Guillermo Olmedillo, Town Manager

DATE: April 26, 2018

SUBJECT: April Social Media Report

The Town's Public Information Representative, Pinzur Communications, recently attended a workshop hosted by the Miami-Dade City and County Management Association (MDCCMA) on the role of internet in municipal government and public safety. One of the panelists, Alexander Perez-Pons, a Florida International University Cybersecurity/Telecommunications professor, stressed governments should use technology to provide a "bottom-up" approach for engaging with citizens. The example was given of using technology tools, such as social media and polls, to listen to citizens before projects or ordinances are passed. Otherwise, municipalities could later face the consequences of resident disapproval.

Starting in May, as part of the Public Information Program, the Town's Public Information Representative will add regular communication from Mayor Daniel Dietch to keep residents and businesses informed about initiatives that directly impact them and the Surfside community. This information will be shared via written and/or video messages distributed through e-blasts, Town website, monthly Gazette, Nextdoor, Channel 93 and community bulletin boards.

The Town's Public Information Representative continued to post updates on Nextdoor (See Exhibit "A").

It is important to reiterate that the Nextdoor platform is not a replica of the Town's website and Gazette and should not be viewed as such. To that end, information presented on Nextdoor often refers back to the Town's primary communication tools. The Town encourages residents to find information on the Town's website (www.townofsurfsidefl.gov) and/or by contacting the Town directly.

APRIL NEXTDOOR POSTS

4/2: 9th Annual National Mayor's Challenge for Water Conservation

The Town of Surfside has declared April as Water Conservation Month and once again is participating in the Wyland National Mayor's Challenge for Water Conservation. We encourage Surfsiders to join this friendly competition. Simply visit www.mywaterpledge.com and take the "My Water Pledge" on behalf of the Town of Surfside between now and April 30, 2018.

Last year alone, Surfside pledged to save more than 1,150,316 gallons of water. As a community, we are certain we can save much more!

By taking the pledge, residents will be entered into a drawing for a chance to win neat prizes including \$5,000 home utilities paid for one year, \$500 shopping spree at a home improvement store, community grand prize of a 2018 Toyota RAV4 Hybrid, to name a few. However, the biggest prize of all is our community reducing water consumption and waste.

Are you up for the challenge? Again, visit www.mywaterpledge.com

4/4: Senior Trip to Festival Flea Market this Sun., April 8

Cruise over to the Festival Flea Market for the annual Spring Car Show from 10:00 a.m. to 5:00 p.m. this coming Sunday, April 8. Seniors can browse over 600 cars, as well as enjoy a shopping excursion and delicious treats. The cost to participate is \$15 for Surfside residents and \$20 for non-residents. Participants will receive \$20 worth of festival dollars.

Registration is required by Thursday, April 5. Proof of residency is required at registration.

On Sunday, the bus will depart at 10:00 a.m. from Surfside's Community Center, located at 9301 Collins Avenue. For more information, contact the Parks & Recreation Department at 305-866-3635 or visit www.townofsurfsidefl.gov.

4/9: Town Commission Meeting at 7:00 p.m. Tomorrow

Join us tomorrow for the next Town Commission meeting at 7:00 p.m. at Town Hall. All residents are encouraged to attend. The Commission meeting will be live-streamed and can be viewed on Channel 93 or on the Town's website at www.townofsurfsidefl.gov.

4/11: Third Thursdays Block Party on Thurs., April 19

Ready to take a trip down memory lane? Join Surfside's Tourism Bureau for the final Third Thursdays block party of the season. It's going to be a Throwback Thursday themed celebration, and everyone is invited!

Slip on your bell-bottoms, throw on a tie-dye T-shirt and skate down to 95th Street between Harding and Collins Avenue from 6:00 p.m. to 9:00 p.m. on Thursday, April 19. At this family-friendly affair, residents and visitors can rock out to music from previous decades played by Brothers of Others band, enjoy food trucks including Ms. Cheezious and Adam's Ribs and Stuff (kosher) with delicious fare available for purchase, and participate in interactive activities including a floral workshop by florist, Zoom Bloomz, and a Metal Monkey workshop for kids.

Admission is free and open to all ages. For further updates, visit <https://www.eventbrite.com/e/third-thursdays-event-series-throwback-thursday-tickets-41843224210?aff=es2>.

4/12: Trial to end on 89th & 90th Streets on Monday, April 16

After careful review, consideration and public input, the Town Commission made the decision to discontinue the trial on 89th and 90th Streets, and to not proceed with the proposed streetscape design at this time. As of the evening of Monday, April 16, 2018, the Public Works Department staff will remove safety cones (barrels) on both streets. Covered signs also will be removed over the course of next week.

Please note, the exception is the 200th block of 90th Street between Collins and Harding Avenues. This block will remain one-way going east due to the hazard of the curve on Harding Avenue just north of 90th Street. The striping outlining the pedestrian area will remain; however, vehicles can return to parking on either side of the road.

While the one-way streets trial was met with mixed reactions, we feel this is the beginning of an important dialogue towards making continued improvements in our community and look forward to future discussions involving our residents. Thank you for your patience, understanding and feedback.

4/13: Summer Camp Informational Day on Sat., April 14

Summer break is right around the corner and our Parks & Recreation Department is already gearing up for an exciting camp adventure for kids. To help ensure an easy and smooth registration for the 2018 Summer Camp, residents are encouraged to attend an informational day from 10:00 a.m. to 2:00 p.m. tomorrow, April 14 at the Community Center. Additional camp details can be found in the April Gazette or online at https://www.townofsursidefl.gov/docs/default-source/default-document-library/parks-and-recreation/events-flyers/summer-teen-camp-flyer-2018-1.pdf?sfvrsn=42004e94_12.

4/16: Miami Foundation Public Space Challenge (submit ideas by May 3)

The Miami Foundation is calling for submissions to its Public Space Challenge, and your ideas on how to improve walkability and public spaces in Surfside would be a great big help.

For more information and to participate, visit <https://www.publicspacechallenge.org/page/about>. The deadline for submissions is 11:59 p.m. EST on Thursday, May 3. You'll be automatically entered into the Public Space Challenge for a chance to win up to \$305,000 towards your proposed plan.

To build momentum, we encourage you to share your ideas with @MiamiFoundation on Twitter, too. Be sure you use the hashtags #MySurfsideFL #PublicSpaceChallenge as part of your tweets and idea submissions.

May the best idea win!

4/16: Pools Closing for Annual Maintenance on Apr. 23-26

We wish to inform you the Community Center pools, pool decks and spa will be closed for annual maintenance from April 23 – April 26, and will reopen on April 27. Aquatic programs will be canceled over these dates. However, all community center programs, such as gymnastics and afterschool, will be held as regularly scheduled.

Should you have any questions, please contact the Parks & Recreation Department at 305-866-3635. Thank you for your understanding as we conduct necessary maintenance to keep our Community Centers pools first-class.

4/17: Beach Furniture Town Hall Meeting on Tues., April 24

Surfside residents are invited to attend a Town Hall meeting to discuss beach furniture. The meeting will be held in the Town Commission Chambers at 6 p.m. on Tuesday, April 24. Thank you.

4/18: Tomorrow: Third Thursdays block party + Mobile DMV Driver's License Services

Join Surfside's Tourism Bureau for the final Third Thursdays block party of the season. The special #TBT themed event will take place from 6:00 p.m. to 9:00 p.m. tomorrow, April 19th at 95th Street, between Collins and Harding Avenues. Admission is free. For more information, visit <https://www.eventbrite.com/e/third-thursdays-event-series-throwback-thursday-tickets-41843224210?aff=es2>.

Also, tomorrow, be sure to take advantage of the Mobile DMV Driver's License Services. Community Outreach Specialists from the Department of Highway Safety and Motor Vehicles will host this event at Town Hall from 10:00 a.m. to 2:00 p.m. in the Commission Chambers. Information on the services, fees and documentation required is located on the Town's website at www.townofsurfsidefl.gov. For further information, refer to the attached flyer or contact Dina Goldstein at 305-861-4862 or dgoldstein@townofsurfsidefl.gov.

4/18: Community Advisory from Surfside Police Department

The Surfside Police Department is investigating a theft, which occurred at a business located in the 9400 block of Harding Avenue. On Monday, April 16th, 2018, at approximately 12:15 p.m., an unknown subject entered through the rear entrance of a store where the door was left ajar and stole the victim's purse. A short time later, the subjects pictured in the attached flyer were captured on video surveillance attempting to use the victim's credit cards at Target and Best Buy stores in Aventura, and a Walmart in Hallandale Beach, FL.

If anyone recognizes these subjects, please contact the Surfside Police Department at 305-861-4862. Thank you.

4/20: This weekend: Baynanza and Earth Day Celebration

It's all about our big blue ocean and green planet this weekend as we celebrate Earth Day.

Tomorrow (Saturday, April 21), dress comfortably and head to Surfside's Community Center at 9301 Collins Avenue at 9:00 a.m. for the annual Baynanza, the largest shoreline cleanup in Miami-Dade County. The eco-friendly fun runs until noon.

On Sunday, April 22 from 10:00 a.m. to noon, families will have a whale of a time at the 3rd annual Earth Day celebration hosted by the Parks & Recreation Department at the Community Center. Learn about conservation and ways to protect the planet through festivities including a community project using recycled water bottles to create a large jellyfish, a rescue bird release in partnership with Pelican Harbor Seabird Station, in addition to turtle-y awesome arts & crafts, henna tattoo artist, light refreshments, DJ and T-shirt giveaway.

At this educational green event, participants will help kickoff turtle nesting season, which typically takes place from May – October in Surfside. Miami-Dade County also will be on-site to conduct a

shower head and light bulb exchange. Participants are encouraged to bring an old showerhead and/or lightbulb in exchange for a maximum of two high-efficiency showerhead models and two incandescent bulbs for two CFL bulbs, per household.

For more information about the Baynanza and/or Earth Day celebration, contact Surfside's Parks & Recreation Department at 305-866-3635 or visit www.townofsurfsidefl.gov.

4/24: Beach furniture Town Hall meeting tonight

A Town Hall meeting will be held at 6 p.m. tonight in the Commission Chambers to provide Surfside residents with an update on the beach furniture matter. All residents are encouraged to attend. The meeting also will be live-streamed on Channel 93 and on the Town website at www.townofsurfsidefl.gov. Thank you.

As a reminder, the Community Center pools, pool decks and spa are closed for annual maintenance and will reopen this Friday, April 27. All community center programs, such as gymnastics and afterschool, are being held as regularly scheduled.

Should you have any questions, please contact the Parks & Recreation Department at 305-866-3635. Thank you again for your understanding and patience.

4/26: Prescription Drug Drop-off on Sat., April 28

The Surfside Police Department is hosting a National Take Back Initiative this Saturday, April 28, 2018 from 10:00 a.m. to 2:00 p.m. The National Take Back Initiative is an opportunity for the public to surrender expired, unwanted and unused pharmaceutical controlled substances and other medications to law enforcement for destruction.

For further details, please refer to the attached flyer or contact Dina Goldstein at 305-861-4862 or dgoldstein@townofsurfsidefl.gov.

4/30: LAST DAY: Wyland National Mayor's Challenge for Water Conservation

Have you made your pledge yet to conserve water? Today is the last day for the Wyland National Mayor's Challenge for Water Conservation. Simply visit www.mywaterpledge.com to make your series of online pledges. The friendly competition wraps up today -- you still have time!

The 9th Annual Challenge is a non-profit competition between cities across the country. While there are many prizes in this exciting competition, the biggest prize of all is reducing water consumption and waste in our community.

TOWN OF SURFSIDE, FLORIDA
MONTHLY BUDGET TO ACTUAL SUMMARY

FISCAL YEAR 2017/2018

AS OF

March 31, 2018

50% OF YEAR EXPIRED (BENCHMARK)

Agenda Item #

Page

1 of 3

Agenda Date: May 8, 2018

GOVERNMENTAL FUNDS	ACTUAL	ANNUAL BUDGETED	% BUDGET
GENERAL FUND			
REVENUE	\$ 11,203,011	\$14,598,096	77%
EXPENDITURES	6,445,837	\$14,598,096	44%
Net Change in Fund Balance	4,757,174		
Fund Balance-September 30, 2017 (Unaudited)	6,761,539 A		
Fund Balance-March 31, 2018 (Reserves)	<u>\$ 11,518,713</u>		
TOURIST RESORT FUND			
REVENUE	\$ 474,106 B	\$1,081,553	44%
EXPENDITURES	667,575	\$1,081,553	62%
Net Change in Fund Balance	(193,469)		
Fund Balance-September 30, 2017 (Unaudited)	285,014		
Fund Balance-March 31, 2018 (Reserves)	<u>\$ 91,545</u>		
POLICE FORFEITURE FUND			
REVENUE	\$ 12,718	\$78,192	16%
EXPENDITURES	15,251	\$78,192	20%
Net Change in Fund Balance	\$ (2,533)		
Fund Balance-September 30, 2017 (Unaudited)	164,933		
Fund Balance-March 31, 2018 (Reserves)	<u>\$ 162,400</u>		
TRANSPORTATION SURTAX FUND			
REVENUE	\$ 102,613	\$434,250	24%
EXPENDITURES	193,815	\$434,250	45%
Net Change in Fund Balance	(91,202)		
Fund Balance-September 30, 2017 (Unaudited)	388,362		
Fund Balance-March 31, 2018 (Reserves)	<u>\$ 297,160</u>		
BUILDING FUND			
REVENUE	\$ 1,676,051	\$1,657,000	101%
EXPENDITURES	522,778	\$1,657,000	32%
Net Change in Fund Balance	1,153,273		
Fund Balance-September 30, 2017 (Unaudited)	1,743,093		
Fund Balance-March 31, 2018 (Reserves)	<u>\$ 2,896,366</u>		
CAPITAL PROJECTS FUND			
REVENUE	\$ 961,905	\$1,552,911	62%
EXPENDITURES	57,069	\$1,552,911	4%
Net Change in Fund Balance	904,836		
Fund Balance-September 30, 2017 (Unaudited)	176,367		
Fund Balance-March 31, 2018 (Reserves)	<u>\$ 1,081,203</u>		

NOTES:

* Many revenues for March 2018 are received in subsequent months (timing difference) and are recorded on a cash basis in the month received.

A. Includes \$2,000,000 available for hurricane/emergencies. The balance of \$4,761,539 is unassigned fund balance (reserves).

B. Resort Tax Revenues total collected through March 2018 is \$1,383,048 (\$474,106 is the Tourist Resort Fund and \$908,942. is the General Fund).

ENTERPRISE FUNDS	ACTUAL
------------------	--------

ANNUAL BUDGETED	% BUDGET
-----------------	----------

WATER & SEWER FUND

REVENUE	\$ 1,988,661	\$3,677,158	54%
EXPENDITURES	1,362,817	\$3,677,158	37%
Change in Net Position	625,844		
Unrestricted Net Position-September 30, 2017 (Unaudited)	(1,724,868)		
Unrestricted Net Position-March 31, 2018 (Reserves)	<u>\$ (1,099,024) C1</u>		

MUNICIPAL PARKING FUND

REVENUE	\$ 628,562	\$1,203,158	52%
EXPENDITURES	486,700	\$1,203,158	40%
Change in Net Position	141,862		
Unrestricted Net Position-September 30, 2017 (Unaudited)	3,251,252		
Unrestricted Net Position-March 31, 2018 (Reserves)	<u>\$ 3,393,114</u>		

SOLID WASTE FUND

REVENUE	\$ 1,044,424	\$1,767,886	59%
EXPENDITURES	899,067	\$1,767,886	51%
Change in Net Position	145,357		
Unrestricted Net Position-September 30, 2017 (Unaudited)	482,432		
Unrestricted Net Position-March 31, 2018 (Reserves)	<u>\$ 627,789</u>		


STORMWATER FUND

REVENUE	\$ 316,792	\$691,330	46%
EXPENDITURES	183,080	\$691,330	26%
Change in Net Position	133,712		
Unrestricted Net Position-September 30, 2017 (Unaudited)	2,261,554		
Restricted Net Position	347,140 C2		
Unrestricted Net Position-March 31, 2018 (Reserves)	<u>\$ 2,742,406</u>		

NOTES:(con't)

C1. The reserves balance of (\$1,099,024) is the result of a change in current net position as of March 2018 of \$625,844, net position as of September 30, 2017 (unaudited) of (\$1,724,868), and also includes Restricted Net Position of \$1,765,319.

C2. The Restricted Net Position of \$347,140 includes \$266,140 for renewal and replacement, \$81,000 for State Revolving Loan reserves.


Christopher Wallace, Interim Finance Director


Guillermo Olmedillo, Town Manager

Town of Surfside
Fund Balance (Reserves)
3/31/2018

FUND	9/30/2015	9/30/2016	9/30/2017	3/31/2018
General	\$ 5,905,726	\$ 7,368,408	\$ 6,761,539	\$ 11,518,713
Tourist Resort	339,396	363,407	285,014	91,545
Police Forfeiture	113,431	141,755	164,933	162,400
Transportation Surtax	440,662	354,264	388,362	297,160
Building	-	-	1,743,093	2,896,366
Capital Projects	182,903	1,154,352	176,367	1,081,203
Water & Sewer	(2,705,871)	(2,827,890)	(1,724,868)	(1,099,024)
Municipal Parking	1,089,165	1,111,941	3,251,252	3,393,114
Solid Waste	340,391	245,941	482,432	627,789
Stormwater	4,051,768	3,392,370	2,261,554	2,742,406
Total	\$ 9,757,571	\$ 11,304,548	\$ 13,789,678	\$ 21,711,672